

QUALITY POLICY

Perfect Engineering's Quality management system is focused on continuing suitability, adequacy, and effectiveness based on the corporate capability statement, business strategic plans, and overall business plan which sets the framework and guides team members to consistently delivering the following products and services to our customer requirements:

Perfect Engineering works within the Construction industry and specialises in the provision of product and or services in the following areas:

- Design and Construction of Civil Works projects
- Design and Construction of Structural steel projects
- Structural Assessments of existing structures

The Quality policy statement provides a high-level strategic direction of the corporate expectations and sets the foundation of annually identified, monitored, managed and assessed ISO Certification objectives.

We understand the importance of ensuring that the internally developed and maintained business processes are in line with the expectations of **ISO 9001:2015** and what is deemed to be striving to be in line with best practices within the industry, ensuring the delivery of products and services in a consistent and as expected by the clients.

It is a cooperate directive outlined by the Managing Director that such processes are consistently followed in practice by all workers (team members, contracted staff, contractors, consultants etc) as documented within the management system to ensure ongoing compliance in line with **ISO 9001:2015** in a consistent manner for optimal effectiveness in delivering products and services with optimal client satisfaction.

Our team is committed to the identification of, development, monitoring, management and maintenance of a risk based focus framework ensuring consistent systems, processes and output within the management system that complies with **ISO9001:2015**. Our management system framework and documented information identifies and delivers on customer requirements, statutory / regulatory and contractual obligations.

Our management team identify, monitor and manage internal and external interested parties, relevant people, infrastructure, plant & equipment and ICT based resources to ensure that the correct and most optimal resource(s) are identified and allocated to the relevant product & service, project (service delivery) and or administrative work activities.

Perfect Engineering is committed to the ongoing Awareness & Training for all workers, also committed to the management of a clear and detailed monitoring program, regular recording, reporting, the management and performance of processes against established ISO Certification objectives.

The ISO Certification monitoring program, internal and external audits, management reviews, management of Issues/Concerns, Incidents, Non-Compliances enable our leadership team with the framework, directive and commitment to continually review and improve the effectiveness of the Quality management system.

All documented information identified as part of the management system is identified for its relevance, appropriately documented (fit for purpose), stored securely, controlled, implemented, maintained, made available to and or communicated with all relevant interested parties.

This policy statement will be reviewed at least annually for its relevance, consistency, completeness, correctness, and currency.

A handwritten signature in black ink, appearing to read 'G. Melhem', is placed above the name of the Managing Director.

George Melhem,
Managing Director

Date Approved: 30 Jun 2023